



Universal Pool & Spa, Inc.

MHIC# 39905 • Phone 410-526-2770 • Fax 301-357-8476 • www.univpool.com

2021 OPENING & CLOSING RESIDENTIAL SWIMMING POOL CONTRACT

50% down now and the remaining 50% due on June 1st (see payment options on page 2)

Prices are for pools with one filter and one pump

The Opening: Remove winterization plugs and replace owner's fittings. Assemble and start pump and filter, in "as is" condition. Assemble and install pool side equipment (ladders, rails, etc.). Set and synchronize timers, controllers and clocks. Test fire heater and check safety circuits. Test water chemistry and notate results on invoice. Add sanitizer shock, algaecide and stain and scale for up to 25,000 gallons.

The Closing: Disassemble and store all pool side equipment on property. Hose clean DE filter elements and store on site. Inspect cartridges/filter grids for any wear and tear. Drain and winterize pumps, filter, separation tank, heater. Remove all fittings and void all lines with compressed air. Plug all non-fresh water lines (plugs not included). Add winter sanitizer shock, algaecide, stain inhibitor and antifreeze for up to 25,000 gallons.

Inground Opening & Closing (No Cover) \$345 & \$345\$690 \$ _____

Inground Opening & Closing with Mesh Safety Cover \$440 & \$440\$880 \$ _____

This service package includes all services stated in the Inground Opening and the Closing with the addition of Remove Mesh Safety Cover at opening and store at owner's property and Reinstall of Mesh Safety Cover at the closing.. (All covers must be free and clear of water and debris or a charge of \$125/hr will be added)

Inground Opening & Closing with Solid Safety or Solid Waterbag Cover \$450 & \$450\$900 \$ _____

This service package includes all services stated in the Inground Opening and the Closing with the addition of Remove Solid Safety/Solid Waterbag Cover at opening and store at owner's property and Reinstall of Solid Safety/Solid Waterbag Cover at the closing.. (All covers must be free and clear of water and debris or a charge of \$125/hr will be added)

Add-ons: (Services NOT Included in the Opening & Closing prices above)

Open & Closing Chemicals (up to 24,999 gal included) Additional for 25,000 gal or more\$85 \$ _____

Cover with Steel Cable over 8ft\$255 \$ _____

Winter Floater (Mesh Cover).....\$28ea x _____ = \$ _____

Attached Spa\$60 \$ _____

Separate Spa\$260 \$ _____

In-floor Cleaning System\$75ea x _____ = \$ _____

Additional Pump\$25 \$ _____

Re-install Motor\$10 \$ _____

2 Service Visits after Opening~~WAS \$250~~, NOW \$200 \$ _____

(Service Visits include test pool water chemistry, adjust chemicals (pH, alkalinity, calcium and chlorine stabilizer). (chemicals not included). Clean debris from hair lint pot, skimmers and from automatic pool cleaners. Backwash filter as needed. Brush waterline tile, pool steps and benches. Brush and clean debris from spa combo, if applicable. Set valves in proper operating positions, test pool and spa lights, test fire heater, check equipment for leaks).

Water Delivery (up to 6,000 gallons)\$300 x _____ = \$ _____

Winter Services:

Winter Watch—4 visits\$399 \$ _____

Winter Watch—5 visits\$499 \$ _____

Winter Watch: We lower the water, remove water and debris from the cover . This significantly reduces the chance of freeze damage to your pool's tile line, which can save you thousands of dollars in repairs . Chemicals are an additional cost and are not included in the four or five visits to your pool, and will be charged as needed.

Basic Auto Cover Cleaning\$375 \$ _____

☐ Check this box if you do not want your filter elements taken to Universal's facility for inspection/repair and cleaned for \$95/set over the winter.

☐ Check this box if you do not want your salt cell taken to Universal's facility for inspection and cleaned for \$75/each over the winter.



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Customer Information:

Name: _____

Address : _____ City : _____ St. : _____ Zip : _____

Daytime Phone #: _____ Cell #: _____ Email : _____

Preferred Weeks for Opening and Closing:

1st Choice Opening Week _____

1st Choice Closing Week _____

2nd Choice Opening Week _____

2nd Choice Closing Week _____

☐ Make any minor repairs if needed up to \$150.00

Contract Total \$ _____

☐ Vacuum pool at closing if needed \$85/hr.

☐ I authorize payment in full.

☐ Balance my pool water at opening and closing, charge any chemicals that are needed.

☐ I authorize 50% down of the total of the contract now and the remaining 50% on June 1st.

CREDIT CARD AUTHORIZATION

CREDIT CARD NUMBER _____

EXPIRATION DATE: _____

CARD SECURITY CODE (CV2) _____

CUSTOMER NAME (as it appears on the credit card): _____

BILLING ADDRESS (must be the exact billing address as it appears on the Credit Card Statement):

Address

City

State

Zip

I authorize Universal Pool & Spa, Inc. to charge my credit card for payments of services and any additional expenses incurred.

If Universal Pool & Spa, Inc. is unable to process my payment, I will be responsible for an alternate

payment arrangement and any resulting processing fees that may be incurred. This authorization is in effect until I notify them otherwise in writing. I understand that all expenses will be charged on my behalf and these may include additional charges from any previous months.

By signing this authorization, I acknowledge that I have read and agree to all of the above information and warrant all information provided is true and correct.

THIS AGREEMENT REMAINS IN EFFECT UNTIL CANCELED BY THE APPLICANT WITH WRITTEN NOTICE. This agreement may be cancelled by the applicant by providing Universal Pool & Spa, Inc a written notice at least 30 days in advance of the cancellation date.

Applicant Signature

Date



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PRINT OR COPY AND RETAIN THIS PART OF THE CONTRACT FOR YOUR RECORDS

CUSTOMER'S RESPONSIBILITIES AT OPENING

Customer to raise water level in pool prior to Universal's arrival. The water will need to be brought to the middle of the tile line/skimmer opening to operate properly. Customer shall ensure all water and debris (leaves, branches, etc.) are removed from cover prior to arrival. Universal shall not be held responsible for any leaves or debris that may enter pool as part of the opening. If Universal is required to remove water or debris from cover, additional fees (\$150.00/hour) shall apply and will be charged to customer's credit card on file. Customer to place all poolside equipment (handrails, ladders, etc.) and cover storage bag on the pool deck prior to Universal's arrival. If it is not accessible on the deck, Universal will not attach it. Customer to store any winterizing parts, covers, waterbags, etc. on their property. Universal will leave all items neatly on the pool deck. Any required return trip to complete opening due to a failure of customer to meet these responsibilities will be charged an additional \$100.00.

CUSTOMER'S RESPONSIBILITIES AT CLOSING

Customer must ensure pool water is clear and chemically balanced prior to Universal's arrival. All winterization parts, covers, waterbags, etc. must be left on the deck prior to Universal's arrival. If an item necessary to close the pool is not left accessible on the pool deck, Universal shall provide a replacement and charge the customer's credit card on file. Customer to store any poolside equipment (handrails, ladders, etc.) and cover storage bag. Universal will leave all items neatly on the pool deck. Customer shall ensure that a working electrical outlet and water spigot is made accessible to Universal. Any required return trip to complete opening/winterization due to a failure of customer to meet these responsibilities will be charged an additional \$100.00. Customer must not allow more than 2"-3" of water to accumulate on solid covers. Customer must ensure water does not reach tile line level on mesh covers. Universal shall not be held responsible for a cover that collapses due to excessive water, or tile damage due to water rising above tile line. If you are unable to maintain the cover/water level, please consider our Winter-Watch™ service. Universal Pool & Spa, Inc. will take customer's salt cell and filter elements for inspection over the winter unless customer contacts the office prior to closing. Estimates will be sent for any needed repair/replacement/cleaning of salt cell and/or filter elements after inspection is complete.

UNIVERSAL POOL & SPA'S POLICIES

All customers must have a valid credit card on file with Universal Pool & Spa, Inc. Customer's may pay for any service by check if they wish, but we require a credit card number as an auxiliary payment method. If your credit card provider issues you a new number or a replacement card, the customer must notify Universal of any changes immediately. Due to the volatile nature of the fuel market, and in anticipation of supply problems in the Summer, Universal at its discretion may implement a fuel surcharge of \$5.00/call if gasoline fuel prices exceed \$4.00/ gallon. All contracts are scheduled on a "first-come/first-served" basis. Universal shall attempt to schedule your opening and closing as close to your requested weeks as possible. However, our schedule is limited and we will not be held responsible if your request can not be accommodated. Universal shall not be held responsible for schedule changes caused by inclement weather, acts of god, war, riot, or any other civil disturbance. Universal's crews generally operate between 8AM and 6PM. We cannot give approximate times for our arrival to customer's property. The only request we can accommodate is "first job on route", and we can only accommodate a limited number of these request per week. PUMP MOTOR REMOVAL - Universal does not remove pump motors as part of its winterization process, in accordance with manufacturer recommendations. You may request this service for an additional fee. DIVING BOARDS - Universal Pool and Spa strongly discourages the removal of diving boards at winterization. If customer insists on diving board removal, Universal shall not be held liable for bolt kits, diving board, bases, or deck jigs. If items require replacement, the customer accepts full responsibility and shall pay additional fees for materials and labor. REPLACEMENT SAFETY COVER ANCHORS - Universal does not include replacement of safety cover anchors as part of its opening or closing services. If we find you need any replacements, we will notate it on your ticket. It is the customer's responsibility to contact us and arrange for replacement. Customer will be responsible for labor and material charges. CANCELLATION - Customer may cancel their account any time by providing 30 (thirty) days written notice, sent to our office by registered or certified mail. You agree to remain responsible for total payment for all purchases/services made prior to the expiration of the 30 days notice. Failure to provide written notice within 30 days of the scheduled date of service will result in voluntary forfeiture of any and all monies. Universal reserves the right to cancel customer accounts that do not make payments as agreed. No service will be rendered under this agreement for customers with a past-due account. Universal shall in no event be liable for damage or loss resulting out of the performance of this agreement. In no event shall consequential damages be the responsibility of Universal Pool & Spa.

By signing this contract, I agree to the terms and conditions.

Payment Policy: The contract must be signed and appropriate payment made prior to pool opening. Please include credit card information or signed check. Returned checks are subject to a \$36.00 fee. Please make check payable and mailed to **Universal Pool & Spa, Inc. P.O. Box 18, Boring MD 21020**. These prices are discounted for the opening and closing contract, therefore, there are no refunds.

Any questions Please call our office. If you prefer you can fax or email.

Signature _____

Date _____